

# Florence Utilities- Summary of Rates

## ELECTRIC RATES -Effective 04/01/2021

### RESIDENTIAL SERVICE – Rg-1

#### **Application:**

This rate will be applied to residential single-phase customers for ordinary household purposes. Single-phase motors may not exceed 5 horsepower individual-rated capacity without utility permission.

#### **Rate:**

Customer Charge:	Single Phase - \$16.00 per month	Three Phase - \$26.00 per month
Rural Rate Area Seasonal (June through November):	Single Phase - \$32.00 per month	Three Phase - \$52.00 per month
Energy Charge:	\$0.1139 per kilowatt-hour (kWh)	

Energy is subject to Power Cost Adjustment Clause (PCAC) which varies monthly.

### RESIDENTIAL SERVICE-Optional Time-of-Day – Rg-2

#### **Application:**

This rate schedule is optional to all Rg-1, Residential Service customers. Customers that wish to be served on this rate schedule must apply to the utility for service. Once an optional customer begins service on this rate schedule, the customer shall remain on the rate for a minimum of one year. Any customer choosing to be served on this rate schedule waives all rights to billing adjustments arising from a claim that the bill for service would be less on another rate schedule than under this rate schedule. Once on this rate, the utility will review billing annually according to Wis. Admin. Code ch. PSC 113.

#### **Rate:**

Customer Charge:	Single Phase - \$16.00 per month	Three Phase - \$26.00 per month
Optional Time of Day Energy Charge:	On- Peak - \$0.1528 per kilowatt-hour (kWh)	Off-Peak - \$0.0743 per kWh

Energy is subject to Power Cost Adjustment Clause (PCAC) which varies monthly.

Pricing Periods: On-peak: 8:00 am to 8:00 pm - Monday through Friday, excluding holidays, specified below.  
Off-peak: All times not specified as on-peak including all day Saturday and Sunday, and the following holidays: New Year's Day, Memorial Day, Independence Day, Labor Day, Thanksgiving Day and Christmas Day, or the day designated to be celebrated as such.

### GENERAL SERVICE – Gs-1

#### **Application:**

This rate will be applied to single and three-phase customers. This includes commercial, institutional, government, farm, and other customers. The monthly Maximum Measured Demand of customers served on this rate shall not exceed 50 kilowatts for three or more months in a consecutive 12-month period. Gs-1 customers shall be transferred into the appropriate demand class as soon as the application conditions of that class have been met.

#### **Rate:**

Customer Charge:	Single Phase - \$21.50 per month	Three Phase - \$31.50 per month
Energy Charge:	\$0.1232 per kilowatt-hour (kWh)	

Energy is subject to Power Cost Adjustment Clause (PCAC) which varies monthly.

### GENERAL SERVICE-Optional Time-of-Day – Gs-2

#### **Application:**

This rate schedule is optional to all Gs-1, General Service customers. Customers that wish to be served on this rate schedule must apply to the utility for service. Once an optional customer begins service on this rate schedule, the customer shall remain on the rate for a minimum of one year. Any customer choosing to be served on this rate schedule waives all rights to billing adjustments arising from a claim that the bill for service would be less on another rate schedule than under this rate schedule. Once on this rate, the utility will review billing annually according to Wis. Admin. Code ch. PSC 113. Gs-2 customers shall be transferred to the appropriate demand class as soon as the application conditions of that class have been met.

#### **Rate:**

Customer Charge:	Single Phase -\$21.50 per month	Three Phase - \$31.50 per month
Optional Time of Day Energy Charge:	On-Peak - \$0.2050 per kilowatt-hour (kWh)	Off-Peak - \$0.0706 per kWh

Energy is subject to Power Cost Adjustment Clause (PCAC) which varies monthly.

Pricing Periods: On-peak: 8:00 am to 8:00 pm - Monday through Friday, excluding holidays, specified below.  
Off-peak: All times not specified as on-peak including all day Saturday and Sunday, and the following holidays: New Year's Day, Memorial Day, Independence Day, Labor Day, Thanksgiving Day and Christmas Day, or the day designated to be celebrated as such.

### SMALL POWER SERVICE – Cp-1

#### **Application:**

This rate will be applied to customers for all types of service if their monthly Maximum Measured Demand is in excess of 50 kilowatts (kW) per month for three or more months in a consecutive 12-month period, but not greater than 200 kW per month for three or more months in a consecutive 12-month period. Customers billed on this rate shall continue to be billed on this rate until their monthly Maximum Measured Demand is less than 50 kW per month for 12 consecutive months. The utility shall offer customers billed on this rate a one-time option to continue to be billed on this rate for another 12 months if their monthly Maximum Measured Demand is less than 50 kW per month. However, this option shall be offered with the provision that the customer waives all rights to billing adjustments arising from a claim that the bill for service would be less on another rate schedule than under this rate schedule.

## **ELECTRIC RATES - Effective 04/01/2021 - Continued**

### **SMALL POWER SERVICE – Cp-1 - continued**

#### **Determination of Billed Demand:**

The Billed Demand shall be the Maximum Measured Demand.

#### **Determination of Maximum Measured Demand:**

The Maximum Measured Demand in any month shall be that demand in kilowatts necessary to supply the average kilowatt-hours in 15 consecutive minutes of greatest consumption of electricity during each month.

#### **Determination of Distribution Demand:**

The Distribution Demand shall be the highest monthly Maximum Measured Demand occurring in the current month or preceding 11-month period.

#### **Rate:**

Customer Charge: \$65.00 per month  
Distribution Demand Charge: \$2.00 per kW of distribution demand  
Demand Charge: \$9.00 per kW of billed demand  
Energy Charge: \$0.0863 per kilowatt-hour (kWh)  
Energy is subject to Power Cost Adjustment Clause (PCAC) which varies monthly.

### **SMALL POWER SERVICE-Optional Time-of-Day – Cp-1 TOD**

#### **Application:**

This rate schedule is optional to all Cp-1 customers. Customers that wish to be served on this rate schedule must apply to the utility for service. Once an optional customer begins service on this rate schedule, the customer shall remain on the rate for a minimum of one year. Any customer choosing to be served on this rate schedule waives all rights to billing adjustments arising from a claim that the bill for service would be less on another rate schedule than under this rate schedule. Once on this rate, the utility will review billing annually according to Wis. Admin. Code ch. PSC 113.

#### **Rate:**

Customer Charge: \$65.00 per month  
Distribution Demand Charge: \$2.00 per kW of distribution demand  
Demand Charge: \$9.00 per kW of on-peak billed demand  
Energy Charge: On-Peak \$0.0955 per kilowatt-hour (kWh) Off-Peak \$0.0725 per kWh  
Energy is subject to Power Cost Adjustment Clause (PCAC) which varies monthly.  
Pricing Period: On-peak: 8:00 am to 8:00 pm Monday thru Friday, excluding holidays specified below.  
Off-peak: All times not specified as on-peak including Saturday and Sunday, and the following holidays: New Year's Day, Memorial Day, Independence Day, Labor Day, Thanksgiving Day, and Christmas Day or the day designated to be celebrated as such.

#### **Determination of Maximum Measured Demand and On-Peak Maximum Demand:**

The Maximum Measured Demand in any month shall be that demand in kilowatts necessary to supply the average kilowatt-hours in 15 consecutive minutes of greatest consumption of electricity during each month. Such Maximum Measured Demand shall be determined from readings of permanently installed meters or, at the option of the utility, by any standard methods or meters. Said demand meter shall be reset to zero when the meter is read each month. The Maximum Measured Demand that occurs during the On-peak period shall be the On-peak Maximum Demand.

#### **Determination of Distribution Demand:**

The Distribution Demand shall be the highest monthly Maximum Measured Demand occurring in the current month or preceding 11-month period.

#### **Determination of On-Peak Billed Demand:**

The Maximum Measured Demand that occurs during the On-peak period shall be the On-peak Billed Demand.

### **LARGE POWER – Time-of-Day Service – Cp-2**

#### **Application:**

This rate will be applied to customers for all types of service, if their monthly Maximum Measured Demand is in excess of 200 kilowatts (kW) per month for three or more months in a consecutive 12-month period. Customers billed on this rate shall continue to be billed on this rate until their monthly Maximum Measured Demand is less than 200 kW per month for 12 consecutive months. The utility shall offer customers billed on this rate a one-time option to continue to be billed on this rate for another 12 months if their monthly Maximum Measured Demand is less than 200 kW per month. However, this option shall be offered with the provision that the customer waives all rights to billing adjustments arising from a claim that the bill for service would be less on another rate schedule than under this rate schedule.

#### **Rate:**

Customer Charge: \$150.00 per month  
Distribution Demand Charge: \$2.00 per kW of distribution demand  
Demand Charge: \$11.00 per kW of on-peak billed demand  
Energy Charge: On-Peak \$0.0880 per kWh Off-Peak \$0.0661 per kWh  
Energy is subject to Power Cost Adjustment Clause (PCAC) which varies monthly.

On-peak: 8:00 am to 8:00 pm Monday thru Friday, excluding holidays, specified below.

Off-peak: All times not specified as on-peak including Saturday and Sunday and the following holidays: New Year's Day, Memorial Day, Independence Day, Labor Day, Thanksgiving Day, and Christmas Day, or the day nationally designated to be celebrated as such.

**Determination of maximum demand, on-peak maximum demand, distribution demand and on-peak billed demand is the same as defined under the Small Power Service – Optional Time-of-Day – Cp-1 TOD section above.**

## NATURAL GAS RATES – Effective 11/30/09

### RESIDENTIAL GAS SERVICE – Rg-1

#### **Application:**

This rate will be applied to residential customers for ordinary household purposes. Appliance BTU intake requirements may not exceed 425,000 BTU load limits. Customers who do not meet this BTU criterion will be served under Schedule Cg-2, Large Commercial Gas Service.

#### **Conditions of Delivery:**

1. Gas billed under these rates shall be on a per therm basis.
2. Gas supplied under this rate schedule shall not be used as standby for interruptible service nor shall it be used in lieu of such service.
3. This rate applies to gas supplied to one customer at one metering location.
4. Gas supplied hereunder shall not be resold.

#### **Rate:**

Customer Charge: Residential Year-Round	\$5.50 per month	Residential Seasonal (June – November)	\$11.00 per month
Distribution Charge:	\$0.4708 per therm		
Gas Supply Charges:			
Base Demand Rate	\$0.0779 per therm		
Base Commodity Rate	\$0.5961 per therm		

### COMMERCIAL GAS SERVICE – Cg-1

#### **Application:**

This rate will be applied to commercial customers for ordinary business purposes. Appliance consumption may not exceed 425,000 BTU load limits. Customers who do not meet these criteria will be served under the applicable rate.

#### **Conditions of Delivery:** Same as Rg-1

#### **Rate:**

Customer Charge:	\$6.50 per month
Distribution Charge:	\$0.4708 per therm
Gas Supply Charges:	
Base Demand Rate	\$0.0779 per therm
Base Commodity Rate	\$0.5961 per therm

### LARGE COMMERCIAL GAS SERVICE – Cg-2

#### **Application:**

This rate will be applied to commercial customers for ordinary business purposes. Appliance consumption must be over 425,000 BTU, but may not exceed 5,000,000 BTU load limits. Customers who do not meet these criteria will be served under the applicable rate.

#### **Conditions of Delivery:** Same as Rg-1 and Cg-1

#### **Rate:**

Customer Charge:	\$13.00 per month
Distribution Charge:	\$0.3910 per therm
Gas Supply Charges:	
Base Demand Rate	\$0.0779 per therm
Base Commodity Rate	\$0.5961 per therm

### INDUSTRIAL / SCHOOL GAS SERVICE – Lg-1

#### **Application:**

This rate will be applied to industrial / school customers for ordinary business purposes. Appliance consumption must be over 5,000,000 BTU load limits. Customers who do not meet these criteria will be served under the applicable rate.

#### **Conditions of Delivery:** Same as Rg-1, Cg-1 and Cg-2

#### **Rate:**

Customer Charge:	\$32.00 per month
Distribution Charge:	\$0.3002 per therm
Gas Supply Charges:	
Base Demand Rate	\$0.0779 per therm
Base Commodity Rate	\$0.5961 per therm

Purchased Gas Adjustment (PGA): Applicable to All Service Categories:

This adjustment reflects the variance in the cost of purchased gas from the amount included for these costs in our basic gas rate.

## WATER RATES – Effective 1/1/17

#### Monthly Service Charges:

$\frac{5}{8}$	- inch meter - \$	17.00	3	- inch meter - \$	125.00
$\frac{3}{4}$	- inch meter - \$	17.00	4	- inch meter - \$	165.00
1	- inch meter - \$	35.00	6	- inch meter - \$	205.00
1 $\frac{1}{4}$	- inch meter - \$	45.00	8	- inch meter - \$	245.00
1 $\frac{1}{2}$	- inch meter - \$	60.00	10	- inch meter - \$	285.00
2	- inch meter - \$	85.00	12	- inch meter - \$	325.00

## **WATER RATES – Effective 1/1/17 - Continued**

Plus Volume Charges:

First	67,000	gallons used monthly - \$3.90 per 1,000 gallons
Next	100,000	gallons used monthly - \$3.60 per 1,000 gallons
Over	167,000	gallons used monthly - \$2.60 per 1,000 gallons

Water reading and consumption is shown in hundreds of gallons on utility bill.

## **SEWER RATES – Effective 1/1/17**

**Customer Charge:**

<u>Residential:</u>		<u>Commercial:</u>		<u>Public Service:</u>	
5/8 and 3/4	- inch meter - \$ 19.00	5/8 and 3/4	- inch meter - \$ 19.00	5/8 and 3/4	- inch meter - \$ 19.00
1	- inch meter - \$ 28.00	1	- inch meter - \$ 28.00	1	- inch meter - \$ 28.00
1 1/4	- inch meter - \$ 44.50	1 1/4	- inch meter - \$ 44.50	2	- inch meter - \$ 100.00
		1 1/2	- inch meter - \$ 70.00		
		2	- inch meter - \$ 100.00		
		3	- inch meter - \$ 225.00		

Sewer volume charge is based on water consumption.

Volume charge for each category: \$5.08 per 1000 Gallons

## **OTHER CHARGES AND BILLING PROVISIONS**

<b>Customer Charge:</b>	This is a charge designed to offset the fixed and variable costs associated with operating and maintaining the utility distribution systems.
<b>Commitment to Community:</b>	A non-taxable fee that is required by the State of Wisconsin to fund public benefits programs including energy conservation, weatherization, and low-income energy assistance programs.
<b>Sales Tax:</b>	Electricity and natural gas sold for Residential Use during the months of May through October are subject to the 5% Wisconsin sales tax. 'Residential Use' means use in a structure or portion of a structure which is a person's permanent residence.
<b>Minimum Monthly Bill:</b>	The minimum monthly bill shall be the customer charge.
<b>Prompt Payment of Bills:</b>	A charge of 3 percent but not less than 50 cents for electric / 30 cents for natural gas will be added to bills not paid within 20 days from the date of issuance. A late payment charge shall be applied only once to any given amount outstanding. This charge is applicable to all customers.
<b>Budget Payment Plan:</b>	A budget payment plan allows your utility payment to be averaged over a 12-month period. Please call our office for additional information.
<b>Reconnecting Billing:</b>	All customers whose service is disconnected in accordance with the disconnection rules as outlined in Wis. Admin. Code ch. PSC 113, shall be required to pay a reconnection charge. The charge shall be \$40.00 during regular office hours. After regular office hours the minimum reconnection charge of \$40.00 applies plus any overtime labor costs, not to exceed a total maximum charge of \$80.00.
<b>Insufficient Fund Charge:</b>	A \$30.00 charge will be applied to the customer's account when a check rendered for utility service is returned for insufficient funds; or a \$25.00 charge will be applied to the customer's account if more than one ACH payment is returned unpaid in a 12 month period due to insufficient funds. This charge may be in addition to, but may be inclusive of, all the other utility's insufficient fund charges when the check was for payment of all services.

## **GENERAL INFORMATION**

### **Contact Us:**

Monday through Friday 8:00 am – 4:00 pm

501 Spring Avenue, PO Box 109, Florence, WI 54121

Phone: 715-528-3330 or 715-696-3330 Fax: 715-528-5281

Email: [florenceutilities@florwi.org](mailto:florenceutilities@florwi.org)

Website: [www.florenceutilitieswi.com](http://www.florenceutilitieswi.com)

### **Bill Payment Options:**

- ACH Withdrawal – Automatically deduct your utility bill from your checking or savings account on the due date. Contact our office to sign up.
- Credit / Debit Card – Pay online at [florenceutilitieswi.com](http://florenceutilitieswi.com). Pay over the phone by calling 1-877-885-7968 Accepted at our office during normal business hours.
- Cash, check or money order accepted at our office during normal business hours. After hours drop box is located inside the entrance on the right. (checks or money orders only please).
- Payments are also accepted at Great North Bank and mBank in Florence.

**IMPORTANT SAFETY REMINDER: BEFORE YOU DIG – CALL DIGGER'S HOTLINE AT 800-242-8511 OR DIAL 811**